

Giovenco Industries is a multi-disciplined industrial services contractor, specialising in the provision of industrial surface coating, insulation, scaffolding, fireproofing, mechanical services and wide range of industrial services.

In striving to deliver our vision of “Achieving beyond expectation”, Giovenco Industries have a commitment to Quality, coupled with an Integrated Management System to define our objectives and standards across the organisation.

Giovenco Industries confirm their total commitment to the IMS which provides the basis for working in a systematic manner through formalised procedures and processes designed to enhance the quality of services provided.

To facilitate this, Giovenco Industries will;

- Ensure compliance with the IMS Structure which operates within all Group’s companies.
- Ensure that all existing and new employees will be appropriately trained and competent in their individual field of work and dedicated to providing the highest professional service to our customers.
- Ensure that business objectives are established and regularly monitored and reviewed to ensure key performance indicators are being achieved. The business objectives will be formally reviewed at regular Management System Review Meetings.
- Ensure that operations deliver a fully documented and Quality Assured product for its client.
- Ensure a commitment that all employees remain aware of the latest developments within their field of expertise, have adequate resources to conduct their work effectively and maintain customer safety as their first priority at all times. All employees are responsible for the quality of their own work.
- Ensure that ITP’s are implemented and NCR’s raised where necessary.
- Ensure regular internal audits are conducted.
- Quality procedures, part of the Giovenco IMS, are in place to ensure compliance with standard ISO9001:2008

The Giovenco Industries motto “Success through enterprise and excellence” will be realised with the implementation of a Quality System which guarantees this.

This Policy is an internal part of the IMS and should be read in conjunction with the other Giovenco policies.

Paul Giovenco



**Vice President - Asia Pacific**

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